



INDRAPRASTHA INSTITUTE OF INFORMATION TECHNOLOGY, DELHI (IIIT-DELHI) A State University established by the GNCTD

NOTICE INVITING TENDER FOR PROVIDING MESS SERVICES ON THE SECOND FLOOR OF DINING BLOCK AT IIITD CAMPUS OKHLA, PHASE III , NEW DELHI

Tender No- 09/2022 dated 27.06.2022

F.No. IIITD/GA/FMS/317/2022/ 0122577

Notice Inviting Tenders for Mess Services

On behalf of the Registrar, IIIT-Delhi, sealed tenders are invited from interested reputed vendors/agencies having experience in providing mess services to Govt. organizations/reputed educational institutions. The vendors/agencies are required to provide meals (breakfast, lunch, evening snacks & dinner) to the students, faculty, staff & other employees of IIITD strictly in accordance with the prices given in <u>Annexure-A</u>. and other documents as mentioned in the tender document may be dropped in tender box on 2nd Floor of Academic Block of the Institute latest by 30.06.2022. Tenders will be opened in the presence of the bidders, who wish to participate at 3:00 PM on the same day. d

Tender documents can be downloaded from the website of the institute i.e. https://www.iiitd.ac.in/tenders Any modification to this tender shall be published only at the aforesaid website of the institute.

Name of Work:	Tender for providing mess services on the Second floor of Dining Block at IIIT-Delhi
Tender No	09/2022 dated 27.06.2022
Date of Start and downloading the tender (Tender document available from www.iiitd.ac.in)	27.06.2022
Pre-bid meeting	A pre bid meeting will be held as on 06.07.2022 at 2.30 PM - Any doubts or queries of the potential bidders will be addressed during the meeting. Venue: 5 th Floor, Board Room, Academic Block, IIITD Campus Okhla Phase-III, New Delhi-110020
Bid Submission end date (Last date and time) for receipt of bids, who qualify for bidding will be opened.	19.07.2022 at 1500 Hrs. (tender deposit in the Tender Box kept on 2nd Floor of Academic Block of the Institute)
Date and time of bid opening of Technical Bids	19.07.2022 at 1530 hrs
Address for communication & submission of tender documents and opening of technical bid	Registrar, IIIT-DELHI, Okhla Industrial Area, Phase III, New Delhi 110020

Bid Schedule

Tender Fee/cost	Rs.1180/- including 18% GST (Rupees One Thousand One Hundred Eighty only) in the form of a demand draft/ pay order in favor of IIIT-Delhi Collections which is non-refundable. NEFT Transfer A/c details are as under: Bank - HDFC Bank LTD , Okhla Industrial Area Phase –III New Delhi 110020 Beneficiary's Name - IIIT Delhi Collections Account No - 20741110000035 IFSC code- HDFC0002074 In case of on-line payment of Tender Fees - UTR No. (For Tender Fee)
Earnest Money Deposit:	The completed tender along with the Earnest Money Deposit (EMD) of Rs.1,00,000/- by way of bank draft / Pay order in favor of IIIT Delhi Collections payable at Delhi.
Performance Guarantee & Security Deposit	To be submitted by L1 bidder The bidder whose bid is accepted will be required to furnish a Performance Guarantee of Rs. 5,00,000/- (Five Lakhs only) of the accepted tendered amount in addition to other deposits mentioned elsewhere in the contract for his proper performance of the contract. This guarantee shall be in the form of DD / FDR in favour of IIIT Delhi Collections payable at New Delhi-110020. Bank Guarantee of any scheduled bank drawn in favour of IIIT-Delhi. Security deposit of Rs 2,00,000/- (Two Lacs only) in form of Demand draft in favour of IIIT Delhi Collections towards utility payments.
Date for start of services	Within Seven (7) days of the Award of Contract, as per the scope of work.
Presentation to committee	Will be communicated to vendors by email.
Clarification/Queries, if any, can be addressed to	email ID: admin-project@iiitd.ac.in phone no- 01126907563/564/565

Note : MSME firms are exempted from EMD & Tender fees. However, such firms have to submit a Bid Security Declaration according to <u>Annexure-XX</u>. If the MSME firms do not submit the Bid security Declaration, then the bid shall be rejected. Such firms have to submit documentary evidence in support of their firm's MSME status along with an application for exemption.

The Registrar, IIIT-Delhi reserves the right to accept/ reject any or all bids/offers/tenders either in part or in full without assigning any reasons there for.

Note: All the bidders are requested to please note that all future amendments/corrigendum will be published on IIIT-Delhi website and no separate advertisement will be released for the same. Bidders are therefore requested to regularly visit our website for any such updates.

Details of Tenderer

1.	Name of the Tenderer		
2.	Address		
3.	Registration/License No. (Attested Photocopy of license issued by the co	mpetent authority may be a	attached)
4.	GST No. (Attested photocopy of GST certificate should be	be attached)	
5.	Year of Establishment		

6. Details of contracts executed till date (Please give details of contracts executed previously in a separate sheet, along with documentary proof thereof)

Name of Contracts	Period	Govt./Educational Institutes/Semi Govt./Private
	Name of Contracts	Name of Contracts Period

7. Details of present contracts in hand:

(Attested photocopy)

S. No.	Name of Contracts	Period	Govt./Educational Institutes/Semi Govt./Private

8. Pan Card No.

(Copy of the Income Tax Return filed in the previous three years may be enclosed)

- 9. Manpower/Resources available:
- 10. Earnest Money Deposit: DD No.____ dt. ____ For Rs.1,00,000/- drawn on

Signature of the Tenderer with stamp

Certified that all the terms and conditions mentioned in the tender document are acceptable to me/us.

Dated:

Terms & conditions for providing mess services:

- 1. The tenderer should have a valid Trade License and valid Food License for operating/running of the mess.
- 2. (a) Space: Accommodation will be provided for running the mess services.
 - (b) Electricity: On a paid basis as per actual consumption
 - (c) Maintenance: Rs.10,000/- per month + GST as applicable
 - (d) Water: On a paid basis as per actual consumption
 - (e) Piped Gas: On a paid basis as per actual consumption

All bills should be cleared by 10th of every month, failing which a penalty for late payment will be charged.

Security deposit of Rs 2,00,000/- in form of Demand draft in favour of IIIT Delhi Collections towards utility payments and performance guarantee of Rs 5,00,000/- shall have to be deposited in form of Demand draft/Bank Guarantee/FDR in favour of IIIT Delhi Collections after award of work contract. The above shall be non-interest bearing payment and shall be released on completion of contract and adjustment of dues if any.

(f) Payments of Bills:-

- (i) For all bills of the tenderer, including for special arrangements such as parties/outdoor catering etc., payment will be made by the institute within 15 days from the date of submission of the proper/satisfactory bill. The bills shall be submitted in triplicate along with a copy of duly signed work order issued by the institute.
- (ii) Final payment of the tenderer i.e. the last payment before expiring of contract will be cleared only after ascertaining clearance of any liability pending with the tenderer.
- (iii) Tax will be deducted at source, as applicable. PAN should be quoted on each bill presented for payment.
- 3. The tenderer will be provided with the mess premises and furniture as available in the existing mess. The maintenance and upkeep of premises, furniture and fixtures will be the sole responsibility of the tenderer.
- 4. The contract will be initially for a period of one year extendable for a period of three years. Further, after the expiry of the first twelve months, the Institute will evaluate the performance of services provided by the tenderer. If the services are found satisfactory, the institute reserves the right to extend the contract for two more spells of twelve monthly periods on the same terms and conditions. The institute also reserves the right to terminate the contract, at any time during the currency of contract by giving 30 days' notice to the tenderer.
- 5. The tenderer has to ensure that mess premises are used only for the purpose of running the mess services and not for other purposes in any manner. The tenderer himself and/or his worker should not use the premises of any other business purpose. The tenderer shall not be authorized for any kind of sub-letting of the premise in any manner.
- 6. The workers of the Caterer shall be of good character and of sound health and should be above 18 years.

- 7. The tenderer shall advice its work force etc. to strictly refrain from smoking or using any kind of tobacco products or pan chewing, consumption of alcohol and playing of cards within or around the premises of the Institute.
- 8. The tenderer shall be provided the necessary and requisite infrastructure for cooking and serving. In case any damage is caused to any of the item which is provided due to mis-handling, the item of the same quality shall be replaced by the tenderer. The amount of compensation payable for such damage shall be assessed by the Institute on replacement cost basis
- 9. The tenderer shall be responsible for running the mess as per the rules applicable and ensure the compliance of the provisions of Employees Provident Fund Act and ESI Act and rules framed thereunder and other relevant statutes including Municipal Rules and Regulations relating to the mess in force from time to time, during the subsistence of the contract. The tenderer shall obtain necessary license to run the mess from the Municipal Corporation of Delhi.
- 10. The tenderer shall employ his own mess staff, provide them clean uniforms at his own cost and shall be responsible for timely payment of their wages/salary directly in their bank accounts. The tenderer will also be responsible to deduct and pay EPF as per rules and also extend medical facilities etc. as per statutory rules in force from time to time. IIITD shall not be responsible in any manner.
- 11. The tenderer shall not cause, to the security of the institute, in any manner. The payment to mess staff employed by the tenderer must be released by the 10th of every month directly in their bank accounts.
- 12. The tenderer shall procure and use all fresh and of standard/good quality raw material, eatables, fuels etc. necessary for running the mess at his own cost. The quality of food shall be maintained in consultation with the management and the decision of the management in respect of quantity and quality shall be final.
- 13. The tenderer will be required to strictly observe timings of the office and also rules framed by the institute as amended/provided from time to time.
- 14. The tenderer shall provide the mess services normally on all seven day a week and will also provide the said services on holidays or late hours in the institute.
- 15. The EMD/Security deposit deposited by the successful bidder will be kept with IIITD without carrying any interest and it shall be refundable upon termination of contract, provided the tenderer discharges his services, according to terms and conditions and satisfaction of the management of IIITD, failing which security deposit shall be forfeited. It is also provided that, if during the currency of contract, if the tenderer withdraws his services and/or fails to discharge his services upto the satisfaction of the management, the said security shall be forfeited.
- 16. EMD of unsuccessful bidders will be returned without interest after the completion of tender process and award of contract.
- 17. The tenderer shall also undertake and ensure that all the raw material including milk etc. shall be available during the course of the working hours of the institute.

- 18. The tenderer or his manager who should be qualified and professionally experienced must be available in the mess at all times to attend the complaints, if any.
- 19. The oil/ghee and other ingredients to be used shall be from amongst the brands as suggested by the committee. If no suggestion is made, it should have FSSAI/ FPO/AGMARG marking and shall be opened to inspection of the authorized representatives of the institute.
- 20. The tenderer will be responsible for maintaining cleanliness inside and around the mess.
- 21. The tenderer shall provide a portable weighing machine in order to check the weight of the items provided as per approved rates/weight list.
- 22. Use of baking soda/MSG or any other preservative in the mess shall be strictly prohibited. Any violation shall attract a serious penalty including termination of contract.
- 23. All books of accounts, registers and other documents used in connection with running of the mess shall be maintained by the tenderer at his own cost and the same shall be produced for inspection either on demand by the MCI/ESIC/Provident Fund Authorities/Municipal Authorities or any other official Agency/officer authorized by the competent authority in this connection.
- 24. The tenderer will settle and pay all Municipal and other statutory taxes, if any, to the concerned authorities.
- 25. It will be obligatory on the part of the tenderer to sign the offer and other documents for all the components & parts. After the work is awarded, the tenderer has to enter into an agreement for work awarded on a non-judicial stamp paper of Rs. 100/- at his own cost within fifteen working days from the date of receipt of acceptance order or before the work is undertaken.
- 26. The tenderer should verify the character antecedents of all the persons employed, through local police and shall submit a certificate to this effect.
- 27. Due to any unforeseen, if the mess is closed for some time, it shall be the responsibility of the tenderer to provide food to the employees and the students on the same cost as has been agreed in the tender terms.
- 28. The courts of Delhi shall have the exclusive jurisdiction to try all disputes if any arising out of this contract.
- 29. The Mess Committee along with the mess managers will decide the menu for each month, any changes in the menu without the mess committee's consent will be fined.
- 30. In case any compromise in the quality of food is observed the mess vendor will be asked to provide fines (as per the fine list) and some incentive for the students which will be negotiated with the mess committee.
- **31.** The Institute will take feedback (thru feedback form) from customers (Faculty/ Staff/ Students) regularly (at least once every quarter). Further renewal of work will depend mainly on customer feedback.

FINE LIST: To be included. <u>Penalty for Mess and other Eateries Non Compliance</u>

S.no	Penalty/issue	Fine/Penalty
1	Veg and non veg Items prepared on the same utensils	10,000/-
2	False claims by vendors (example: taking some action	1000/-
	under the name of any authority without their permission)	
3	Feedback register not available	500/-
4	Denying from previous commitment	5000/-
5	Not reporting the issue on time	500/-
6	Unhygienic food with foreign material (insect/housefly,	5000/-
	plastic, Hair (exceptional case only- check clause 7),	
	etc.)	
7	Non Use of disposable headgear and gloves by staff	500/- per staff
8	Kitchen Area not clean	500/-
9	Use of unbranded items	1000/-
10	Not displaying the price list	500/-
11	Handling food items with bare hands	500/-
12	Tables not clean	1000/-
13	Plates, spoon, glass not clean	1000/-
14	Food not served in time	500/-
15	Store not properly arranged	500/-
16	Cooking utensils not clean	500/-
17	Selling items not approved by mess committee	500/-
18	Selling items at higher rates	1000/-
19	Selling items at rates higher than MRP	1000/-
20	Misbehavior of the staff (includes biased attitude towards	Enquiry will be done (fine will
	mess committee members, if observed the vendor will be	be decided post the enquiry)
	fined and member will be removed from group)	
21	Selling expired item	5000/-
22	Adulteration in milk and other food items	5000/-
23	Items not available as per menu (not informed to any	1000/-
	mess committee member or authority)	
24	Cutting vegetables in open area	500/-
25	Number of monthly complaints submitted to the Mess	
	Committee	
	a. 10 complaints in a month	5000/-
	b. More than 15 complaints in a month	Change of Chef

Sl No	Item	Brands
1	Atta	Ashirwad/Pillsbury/Shakti Bhog/Patanjali
2	Dals/ Rajma/ Chole / Chana etc	Mangat ram/ 15 No Chawal Wala/ Rajdhani/
		Golden Harvest (Big Bazar)/ Best
		Farms(Reliance Mart)
3	Spices	MDH/Ashok/ Catch/Everest/Patanjali
4	Tomato Sauce	Maggi/ Kissan
5	Refined Oil	Saffola/ Fortune/Sundrop/ Nature fresh/
		Sweekar
6	Mustard Oil	Fortune/ Patanjali/ Kacchi Ghani/ Nature
		Fresh
7	Desi Ghee	Amul/ Motherdairy/ Patanjali/ Anik
8.	Butter	Amul/ Mother Dairy/ Britannia
9.	Pan Matar	Safal/Godrej
10.	Sweet Corn	Safal/Godrej
11	Sugar	Bajaj sugar/ Mawana/Dhampur/
		Trust/Simbhaoli
12.	Salt	Tata/ Saffola
13	Corn Flakes	Kellogg's/ Mohan Meakins
14	Теа	Tata/ Red Label/Taj Mahal
15	Chinese Sauces	Chings/ Tops
16	Milk	Mother dairy
17	Coffee	Nestle/ Bru / Tata Coffee
18	Bread	Britannia/ Modern
19	Vegetables	Fresh purchase. No stale vegetables will be
		allowed.
20	Fruits	Fresh purchase. No stale Fruit will be
		allowed.
21	Corn Flour	Brown & Polson, Weikfield, knorr
Note		

Note

- 1. Use of any other brand can only be allowed with prior approval of the Mess committee only.
- 2. If any other brand as above is found without approval of the mess committee, a fine of Rs 1000/- (Rs One thousand) per occurrence will be imposed and material will be impounded.
- 3. Refined Oil for frying can be used for single cooking (One meal). If use of refined oil is found for more than one meal a minimum fine of Rs 5000/- (Rs Five Thousand) will be imposed per occurrence.
- 4. A regular check on the quality of food items will be done by the Mess Committee.

Special Conditions of Service:

- a) All the vendors who have worked at IIITD and not cleared their pending dues need not participate in the bidding process. In case they want to do so they must clear their dues prior to bidding.
- b) The tenderer should provide an automated billing service with facility of the swipe cards as well as cash payments.
- c) Headgear and gloves (at caterers own cost) to be worn by cooks and servers at all times while preparing & serving food.
- d) Mandatory to wash hands with soap after use of the rest rooms and before cooking food.
- e) Ensure no reuse of oil used once for deep frying. Used oil shall be disposed of appropriately, immediately after the usage. Storage of used oil will be viewed seriously and serious penalties as decided by the institute shall be invoked.
- f) Ensure no reuse of leftover food from the previous day. Leftover food should be disposed of appropriately, within one hour of the completion of the relevant service hours.
- g) Ensure all the employees are free of any contagious diseases or ailments.
- h) Ensure all employees are well mannered and display courteous behavior.
- i) Ensure pest control administration periodically (rats/mice/flying insects, crawling insects), but not with aerosol based ante-pest sprays that could get in the food.
- j) Ensure doors to the mess are self-closing to prevent entry of flies.
- k) Operation of the mess is subject to regular (every week) inspection by the management of IIITD to ensure all points are adhered to. Further periodic checking/performance audit by professional catering monitoring agency shall also be carried out to evaluate the performance of the caterer on international standards of hygiene, cleanliness and health.
- 1) Any violation to the terms and conditions of the contract shall attract a penalty on the tenderer which shall be decided by the management of the institute and the same shall be acceptable to the tenderer.
- m) Obtaining FSSAI and MCD Health trade license shall be the responsibility of the agency.
- n) Antecedents of manpower should be duly verified by the Police Authority and personal details of the same should be submitted to IIIT-Delhi.
- o) Underage manpower is strictly prohibited in IIIT-Delhi.
- p) Increase/Decrease of prices should be strictly prohibited without intimating the institute management.
- q) Periodical execution of pest control should be exercised.
- r) Joint Venture or Consortium are not eligible.
- s) The latest rules of the DPCC on Plastic management policy of the Institution must be followed.
- t) The Institute will **prefer** vendors with facilities for onsite cooking. The crockery/utensils for cooking and serving will be provided by the Institute, the agency will be required to keep utensils and equipment in good and working condition. Maintenance and repair of cooking equipment, fridge, chapati making machine, cleaning of hoods etc will be the responsibility of the vendor. The institute through other vendors at the cost of the mess vendor will undertake the repairs.
- u) The Institute follows a semester system and the commitment of minimum 400 students applies to two semesters of 4 months and a few days each (August-December and January-May) in an academic year. During the rest of the time 100-150 students remain in the hostel and eat in the mess.
- v) The daily charges for meals for other staff / day scholars and faculty will be on a per meal basis.

Required documents under Technical Bid

The interested vendors may submit their proposals along with the following documents, duly authenticated and stamped by an authorized representative: -

- 1. Company Profile.
- 2. The bidder/Company/Firm/ Service Provider shall have an average annual turnover of Rs.2 Crore or more (catering services only) in the last three financial years. The annual turnover should be certified by a registered established chartered accountant/ firm/company.
- 3. The bidder/Company/Firm/Service Provider will have to provide details of Income Tax return of their firm for last three financial years (2018-19, 2019-20 & 2020-21) duly approved by Chartered Accountant (CA).
- 4. The bidder/ Company / Firm / Service Provider should be registered with the appropriate registration authority (labour commissioner etc.) and Certification from food departments (FSSAI) of the States and Central Government is a must. Bids of the bidder/Company/Firm/ Service Provider non- complying labour laws will be rightly rejected.
- 5. The bidder/ Company / Firm / Service Provider should submit Certified Copies of Work orders/ Experience certificate from their customers for running mess services in Institute/Academic Institute/Public Sector Undertaking/ MNC/ Corporate Sector/reputed private organization during last five (07) years for a minimum of 100 persons.
- 6. The tenderer should have at least one similar work in the last 7 years' experience in running a mess in a University (Central/State)/ Autonomous Institutions where the institution must have a residential hostel. **Documentary evidence, such as an experience certificate, issued from the concerned educational institute/University, should be furnished.**
- 7. Certified copies of PAN, GST/ ESI/PFRegistration and other statutory requirements (FSSAI etc.),
- 8. The bidder /Company / Firm / Service Provider shall submit an affidavit duly notarized on a Rs.100/ judicial stamp paper stating that the Service Provider has not been blacklisted by Central Government/ State Government/ any PSU /Reputed hotel as on the date of submission of the bid.
- 9. Details about no. of employees on roll (Pan India)
- 10. Copy of ISO or any other certification,
- 11. Policy for maintaining hygiene and safety
- 12. Method of cooking at site as applicable,
- 13. Nos. of manpower proposed to be deployed for serving, cleaning etc.,
- 14. Waste disposal mechanism,
- 15. Proposal for maintaining quality of the food including brand of material to be used,
- 16. Delivery mechanism (Serving food to students) including.

Criteria for Evaluation of the Technical Bid

Bid Evaluation Criteria

- A. The bids shall be ranked on the basis of total score secured by the respective bidders in the technical evaluation. The contract shall be awarded to the bidder obtaining the highest score in the evaluation of technical bid subject to agreeing & catering the services strictly in accordance with the prices given in **Annexure-A**.
- B. The bids shall be ranked keeping in view the marks obtained on a scale of 100 marks during technical evaluation of bids.
- C. Criteria for evaluation of the technical bid/performance of tenderer for pre-eligibility: -

	Evaluation Criteria for Mess Tender				
S. NO.	Item	Max. Points	Criteria	Points	
	An average annual turnover		100-500 lacs	4	
	of Rs.2 Crore or more		500 lacs -1000 lacs	6	
1	(catering services only) (average of last 3	10	1000-5000 lacs	8	
1	(average of last 3 consecutive years- 2018-19, 2019-20 and 2020-21) Please attach CA certified copy of the turnover.	10	>5000 lacs	10	
			<100	5	
2	Nos of Employee on roles	10	100-500	7	
	with proof of ESI/PF		>500	10	
	Nos of years of providing		<5 years	5	
3	Mess Service	10	5-10Years	7	
			>10Years	10	
4	ISO/ Other Certifications of	10	yes	10	
4	⁴ the firm		no	0	
	Experience in similar		<2	4	
F	5 organizations, the nature of past and current customers, recommendations from clients	10	2-5	6	
5			5-10	8	
			>10	10	
6	Presentation to committee with the policy for maintaining hygiene and waste disposal including of quantification etc.	30	As per committee recommendations		
	Visit to Mess locations of		As per committee		
7	vendor	20	recommendations		
	Total	100			

Annexure B

SAMPLE MENU(Tentative)

1. Breakfast

Item	Representative example
One Indian Breakfast item	Aloo Paratha/ Poha/ Uttappam/ Methi Parantha/ Masala Dosa/ Idli/ Chole bhature
Sides	Pickle + Curd/ Chutney + Sambar/ tomato + onion + lemon pieces
Breads with butter and preserves Eggs Fruit (7 days in a week)	White bread/ brown breadButter(20 gm) + Mixed fruit jam/ Orange MarmaladeBoiled Egg/ Omelette/ Scrambled Egg/ Egg Bhurji(2)Banana/ Papaya slices/ mixed fruit pieces/corn(2)
Cereal	Cornflakes/sprouts
Hot Beverage	Hot Milk + Tea + coffee powder + chocolate powders

2. Lunch

Item	Representative example	
Salad	Three bean salad/ onion+ tomato salad/ black-eyed bean	
Salau	salad/ Cucumber salad/ Chickpeas salad	
Roti	Roti	
Dal	Dal Fry/ Dal Makhani/ Dal Dhaba/ Dal Tadka/ Rajma/	
Dai	Kadhi Pakoda/ Moong dal/ Methi Dal	
Rice	Jeera rice/ Plain rice/ Pulao/ Biryani	
	Aloo Baigan/ Kofta Curry/ Bhindi Jaipuri, Turiya, Baigan	
Two Indian Vegetables	Bharta, Veg Kofta, Sev Tamatar, Gilki, Pumpkin, Aloo	
i wo moran vegetables	Onion, Pindi Chole/ Jeera Aloo/ Aloo Beans/ Egg curry/	
	Paneer preparation	
Curd	Plain curd/ Mishti Dahi/ Vegetable Raita/ Boondi Raita/	
	Chaas/ Lassi	
Crunchies	Fryums/ Papad	

3. Evening Snacks

Item	Representative example	
Snack item	Samosa/ Noodles/ Bhel Puri/ Mix Pakoda/ Veg Sandwich/Vada Pav/ PaniPuri/others	
Sides	Ketchup/ Tamarind chutney/ Pudina chutney/ Kala chana/ Onion + Sev	
Hot Beverage	Tea/Coffee	
Cold beverage	Lemon juice/others	

4. Dinner

Item	Representative example
Dinner	
Salad	Three bean salad/ onion/ tomato salad/ black-eyed bean
Salad	salad/ Cucumber salad/ Chickpeas salad
Roti	Roti
Rice	Jeera rice/ Plain rice/ Pulao/ Biryani
Dal	Dal Fry/ Dal Makhani/ Dal Dhaba/ Dal Tadka/ Rajma/ Dal Milioni/ Moong dal/ Methi Dal/ Arhar dal/ Chana Dal
Curd (five days a week)	Plain curd/ Mishti Dahi/ Vegetable Raita/ Boondi Raita/ Chaas/ Lassi
1 Indian Vegetable	Aloo Baingan/ Kofta Curry/ Bhindi Jaipuri, Turiya, Baingan Bharta, Veg Kofta, Pumpkin, Aloo Onion, Pindi Chole/ Jeera Aloo/ Aloo Beans/ Egg curry/ Paneer preparation Chicken preparation-twice in a week.
Pickle & Sides	Mixed vegetable pickle/ Mango pickle/ Lemon pickle + Green mirchi + Lemon slices
Dessert (Fixed dessert portion size approximately 120-150 ml on 5 days of the week)	Gulab Jamun/ Vanilla Ice cream/ Strawberry Ice cream/ Gajar Halwa/any other.

(on the official letterhead of the firm)

Declaration by the Bidder/Tenderer

I/We hereby declare that all the terms and conditions of the tender document has/have been read by me/us and I/we accept all the terms and conditions mentioned in the tender document and shall comply with them strictly.

Further, I/We hereby declare the following:

- 1. I/We have never been blacklisted by any institution/department due to any reason.
- 2. I/We are ready to get our capabilities inspected by the Officer/Committee of the University, to judge the level of competency for undertaking the work.

If our bid is accepted, we undertake to:

- 1. Not to object to our disqualification on the basis of the above declaration, if found wrong and misrepresented at any point during the contract.
- 2. The workers deployed will be more than 18 years and shall comply with all the statutory requirements

Bidders signature

Official Seal

Monthly Scheme for Hostlers				
S.No	Item	Rate		
1.	20 days meal coupons per month.	Rs.2500/-		
2.	25 days meal coupons per month.	Rs.2950/-		
3.	Full Month meal coupons per month.	Rs.3350/-		

RATES

Daily Meal Rates for Day Scholars/Faculty/Staff/Visitors			
S.No	Item	Rate	
1.	Breakfast	Rs.40/-	
2.	Lunch	Rs.60/-	
3.	Evening Snacks and Tea	Rs.25/-	
4	Dinner	Rs.50/-	
5.	Non Veg Dinner	Rs.70/-	
6	Veg Dinner with Paneer	Rs.70/- (With extra sweet)	

- 1. There should be monthly schemes, as well as daily and meal-wise coupons available. In monthly schemes, a reasonable approach should be there to refund students who are absent for a long period.
- 2. The above prices are inclusive of GST. The collection of mess charges and issuance of coupons is the responsibility of the mess vendor every month. The Institute reserves the right to change the process of collection mess fee as and when desired.
- 3. The choice of opting for the mess is with the students every month, however, mess vendors will have a minimum 400 student's subscription. The remaining subscription will go to the mess vendors which students' opt. themselves. The students will have the option to buy 20, 25 or 30 coupons every month. The coupon set will have one each for breakfast, lunch, evening snack and for dinner. The students will be allowed to use the month's coupon at any day of the month. Unused coupons will expire after the end of the month. There will be one break during the semesters, for these semesters the number of coupons to be purchased within the break month will be reduced accordingly. The vendor will be informed in advance about the breaks mentioned. Coupons are not transferable. Any day scholars, faculty, staff and guests can eat while paying in the mess as per mentioned rates.